

**Project Name:** Locomotive Workshop, South Eveleigh

Enquiry	Date	Enquiry or complaint	Details of enquiry or complaint	Follow Up
1	4.09.19	Complaint	Saw cutting in the hall area.	Mirvac installed noise and vibration monitors (4 in total). It was also clarified that there was a lease agreement in place which allowed noisy works to be carried out between the hours of 7-10am Monday to Friday and 7-1pm Saturdays. Thresholds for noise and vibration are in place for works outside of these hours.
2	5.09.19	Complaint	Saw cutting in the hall area.	Mirvac installed noise and vibration monitors (4 in total). It was also clarified that there was a lease agreement in place which allowed noisy works to be carried out between the hours of 7-10am Monday to Friday and 7-1pm Saturdays. Thresholds for noise and vibration are in place for works outside of these hours.
3	25.10.19	Enquiry	Heritage tours	A community group wanted to organise a tour of the Locomotive Workshop for 30 people. Mirvac advised that heritage tours would resume late 2020.
4	07.01.20	Enquiry	Purpose of the erection of the Tower Crane in Bay 4	Clarification of the reason the Tower Crane was being installed, including facilitation of new fitout for commercial and retail tenants, as well as heritage exhibitions.
5	17.01.20	Enquiry	Request for filming permit.	Filming permit issued.
6	22.01.20	Enquiry	Request for tour of the Locomotive Workshop.	Advised that Locomotive Workshop under construction. Yerraingin rooftop suggested as an alternative.
7	29.01.20	Enquiry	Ensure that the poor working conditions of Locomotive Workshop workers is reflected in heritage interpretation.	Confirmed that heritage interpretation would accurately reflect the poor working conditions in the Locomotive Workshops.
8	31.01.20	Complaint	Request to extent the period of noisy works credit.	The asset management team are in conversation with Post Op to resolve this issue.
9	3.2.20	Complaint	Leaking roof in Bay 14.	Mirvac coordinated repairs to rectify the issue.
10	21.5.2020	Enquiry	Request to move the Ausgrid power outage date due to operational requirements	Meeting held on 25 May to discuss the use of a generator to ensure operational requirements can be met during power outage.
				The project team hold weekly meetings with Post Op and Eveleigh Works to work through any issues and provide updates on the construction program. This is an effective way to minimise complaints and enquiries and ensure open lines of communications between key tenants that remain in the Locomotive Workshop during the redevelopment
11	5.6.2020	Complaint	Ensure that workers near tenancies in the Locomotive Workshop are announced to the tenants prior to undertaking works and sanitise during COVID	Workers will not enter any areas belonging to a tenant without prior agreement with the tenant. Apologies if the workers were too close for comfort to the tenancy in question.
12	3.7.2020	Enquiry	Request to tender for the KK Eatery construction	Mirvac will construction inhouse
13	23.7.2020	Complaint	Noise complaint from tenant of Locomotive Workshop about noise coming from Bay 15 from 10am-11am	Operations were within compliant limits however all works were stopped to accommodate Post Op Group
14	18.8.2020	Complaint	Fibre was cut out for tenant of Locomotive Workshop	Fibre was restored immediately
15	28.02.2022	Complaint	Sinking pavers, located near the pedestrian crossig at the area near data 61	In Progress
16	17.01.2022	Complaint	Sinking pavers, located close to a pedestrian crossing.	Fixed
17	02.22.22	Complaint	The sprinkler timing has not been adjusted for daylight saving	Fixed